



Outdoor Education for Primary Schools

At PGL Centres in the UK and France



2019



Take the classroom outdoors

More than just a school trip.

There's something special about being outdoors.
It offers adventure that can inspire and motivate.
And we make the outdoors even more special.

We push boundaries, widen horizons, help build stronger relationships.

For your pupils it's about meeting challenges head-on; having fun;
overcoming fears; being themselves; growing up.
It's about learning something new – without even realising it.

And for you?

We'll help you make a difference.

We'll take the classroom outside for a learning experience like no other.
Raise aspirations, support their achievement.

Bring your pupils outside – and out of themselves – with us.
Because a PGL experience is more than just a school trip...

it's a journey of discovery.

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“For what was quite a 'high maintenance' group this year in terms of medical needs and some other issues, PGL catered for all of the children amazingly and every child had the opportunity to participate. Thank you.”

Acklam Whin Primary School





Bring learning to life

Getting out there is a great way for your pupils to learn - and a PGL course is a great way to help them to do it.

From canoeing and fencing, archery and abseiling, to taking the first steps in learning French, our adventure-based courses offer six different learning opportunities. Each course is tailored to the requirements of your pupils and linked to your curriculum, so you get the maximum benefit from your trip.

Whatever your objective, we'll create a programme to help you achieve it and deliver the learning outside the classroom experience that's right for you and your group.

Choose your course - choose your adventure

Multi-Activity (p10)

Adventure activities bring out the best in children, giving them a sense of achievement, improving fitness and well-being, and motivating them to succeed back in the classroom as well.

Primary to Secondary Transition (p12)

Meeting challenges and overcoming fears on a range of activities help create the self-confidence and determination which will prepare your pupils for the move from primary to secondary school.

Discover More (p14)

Practical, hands-on learning in Science, Computing, Geography and Maths, combined with adventure brings curriculum-linked learning to life in a way you just can't do in school.

Explorer - UK & France (p16)

Capture your pupils' imagination with our excursion-based courses in the UK and France. Discover history, culture, people and places and add adventure activities to the experience for that extra dimension.

French Language Detectives (p20)

Give your pupils a flying start in French with a trip to France. Nothing beats using language in real-life situations to give children the confidence to succeed.

Quality Badge awarded by



All PGL centres have been approved and awarded the Learning Outside the Classroom Quality Badge.



“The activities on offer are superb and beyond anything that we could offer as a school – there is such a massive choice. We will definitely be back.”

Little Melton Primary School



Making the right choice

Getting the most out of your school trip means choosing a provider who will support you and your pupils from the word go.

You'll want learning opportunities for your pupils which are curriculum-linked, with meaningful outcomes; plus a safe, secure and friendly environment with comfortable accommodation and plenty of good quality food.

You'll also want a highly-trained centre team who encourage and motivate your pupils to succeed and who take some of the responsibility off your shoulders and give you the chance to relax and enjoy the trip as well.

PGL provides all this - and so much more.

- more centres - so there's probably one not far from you
- more activities - so your pupils get more of the action
- more courses - so your pupils have more opportunities to learn
- more for your money - flexible durations and accommodation options make your money go further

Making it easy for you

When you book a PGL trip you'll enjoy the full support of our dedicated customer care team. They'll ensure you have everything you need at each stage and answer any questions you may have.

Once you arrive at a PGL centre our friendly team will ensure you feel relaxed and at home. A PGL "Groupie" will be assigned to your group to look after you for the duration of your stay.

They'll show your pupils to their accommodation, lead them to each activity session, get them to the dining room on time and make sure everyone has a great time.

All adventure activities, equipment, instruction, food and accommodation are included in the cost of your trip, and if you're new to PGL, you can get a taste of the PGL experience on one of our free teacher preview weekends.

Making the right choice for your next school trip couldn't be easier.

“We always enjoy coming to DGL, it is such a special experience. Our children 'grow' during our stay and this is made possible by the hard work and enthusiasm of the DGL staff.”

Monksmead School





Aim higher achieve more

Adventure activities that keep spirits flying high.

Engaging children to learn through adventure is what we're all about.

Which is why we offer a choice of over 50 different adventure activities, each one designed to motivate, build confidence and encourage development.

There are adventures on land and water;

adventures which rely on personal courage;

adventures which need a head for heights;

adventures that require teamwork, cooperation and leadership.

There are adrenalin rushes, muddy challenges and initiative exercises requiring thought and care - and lots of chances to get very, very wet!

All activity sessions are led by our well-trained, enthusiastic instructors who know exactly how to make the most of the challenges and opportunities each activity presents.

With safety their top priority, they support and encourage each child, bringing out the best in them and inspiring them to achieve.

We believe each child should get the maximum benefit from their PGL course, so we've built more zip wires, more giant swings, more climbing towers - more of the activities we know your group will love.

Which means more opportunities to push limits, reach further and succeed, making the memories that last a lifetime.

“I have visited PGL many many times and each time I come away knowing that the experience pupils and staff have shared will remain with them for the rest of their lifetime.”

Littlecoates Primary Academy



Our motivating, challenging
and fun activities

Abseiling **Aeroball**

All Aboard **Aquafun**

Archery Beach/Coastal Walk

Blokarting **Bodyboarding**

Buggy Building Burn Walk

Canoeing Cat Walk

Challenge Course Climbing

Crate Challenge **Dragon Boating**

Dry Slope Skiing **EcoTrail** Fencing

First Aid **Forest Trail** Giant Swing

High Ropes Course Hiking

Jacob's Ladder **Kayaking**

Keelboat Sailing Kite Flying

Low Level Ropes Course Matrix

Mountain Biking Nature Trail

Orienteering **Pony Trekking**

Problem Solving **Quad Biking**

Raft Building Rifle Shooting

Sensory Trail Sports and Team Games

Street Surfing **Surfing**

Survivor **Trapeze** Tree Climb

Treetop Trail Tunnel Trail

Vertical Challenge **Zip Wire**

Visit the centre web pages to see our activities
in action, with detailed descriptions, photos
and videos.



www.pgl.co.uk/multiactivity

Multi-Activity

Through adventure, we inspire

Multi-Activity. Because there's more than one way to deliver a transformational experience; for pupils and for teachers.

Each day is packed with adventure to excite, inspire and build confidence. Bringing a whole different dimension to the learning experience.

For the children it's about digging deep. Finding the courage to jump, to climb, to take a step into the unknown. It's learning to give and receive support. Strengthen friendships. Grow.

Be more than they are inside the classroom.

So how does it work?

All-day action

There are four, one-and-a-half hour sessions each day with different activities to keep everyone engaged. We have a huge range of activities on land and water for you to choose from and we can design a flexible programme to meet the specific needs of your group.

You can watch your high fliers on the zip wire, see who braves the trapeze or help your pupils build a raft to race across the lake. We've got something for everyone.

Evening Entertainment

And it doesn't stop there. We'll create a tailored evening programme to round off an action-packed day. Whether it's 'Wacky Races', 'Capture the Flag' or 'PGL Sports Night', our energetic activities are guaranteed to entertain you and your pupils. Your group is so busy in the evenings there's simply no time to get bored!

They'll leave with memories of a trip that made a difference. The difference that helped develop engaged, motivated children, eager to learn.

This course is available at

All centres UK

25-39

A typical week on this course

Day 1	Day 2	Day 3	Day 4	Day 5
15.30-17.00 <i>Arrive and unpack</i> 	Breakfast 09.00-10.30 High Ropes Course 10.30-12.00 Quad Biking 	Breakfast 09.00-10.30 Giant Swing 10.30-12.00 Canoeing 	Breakfast 09.00-10.30 Archery 10.30-12.00 Vertical Challenge 	Breakfast 09.00-10.30 Climbing 10.30-12.00 Tunnel Trail 
Dinner Evening Entertainment Wacky Races	Lunch 14.00-15.30 Abseiling 15.30-17.00 Jacob's Ladder 	Lunch 14.00-15.30 Trapeze 15.30-17.00 Zip Wire 	Lunch 14.00-17.00 Raft Building 	Lunch Depart centre
	Dinner Evening Entertainment Passport to the World	Dinner Evening Entertainment Capture the Flag	Dinner Evening Entertainment Disco	Durations Available: 2, 3 and 4 night durations

“Everything ran smoothly and the staff knew their stuff. The children were encouraged to push themselves but they were supported when it was hard.”

Easton Royal Academy





Fri-Sun
from
£89
+VAT

Primary to Secondary Transition

www.pgl.co.uk/transition

Facing change with confidence

Changing schools is a big step that can be challenging for any child. With PGL's Primary to Secondary Transition course you can help your pupils cope with the change.

In the freedom of the outdoors, children are encouraged to face the physical and emotional challenges of our adventure courses. Their focus turns to building stronger relationships; supporting and encouraging each other. They begin to think in a different way, both about each other and about themselves.

Away from home they become more self-reliant and responsible for their personal organisation. A Primary to Secondary Transition course is about helping children grow up a little. They'll feel stronger, more confident, more self-aware. Ready for anything in fact. Even a new school!

So how does it work?

It's still a Multi-Activity course but the approach is more formal, with additional support and a clear 'Plan, Do, Review' structure.

Plan, Do, Review

Supported by course booklets, pupils plan and review their activities to understand the implications of what they learn.

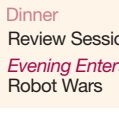
Relevant learning

We'll encourage them to focus on their reactions and behaviour, and to relate and transfer their learning experiences back to their own personal and social circumstances.

This course is available at

Bawdsey Manor Suffolk	25
Marchants Hill Surrey	26
Little Canada Isle of Wight	28
Osmington Bay Dorset	29
Barton Hall Devon	30
Liddington Wiltshire	32
Boreatton Park Shropshire	33
Caythorpe Court Lincolnshire	37
Winmarleigh Hall Lancashire	38
Dalguise Perthshire	39

A typical week on this course

Day 1	Day 2	Day 3	Day 4	Day 5
Breakfast 09.00-10.30 Archery 	Breakfast 09.00-10.30 High Ropes Course 	Breakfast 09.00-10.30 Jacob's Ladder 	Breakfast 09.00-10.30 Trapeze 	
10.30-12.00 Orienteering 	10.30-12.00 Fencing 	10.30-12.00 Zip Wire 	10.30-12.00 Raft Building 	10.30-12.00 Climbing 
Lunch 14.00-15.30 Challenge Course 	Lunch 14.00-15.30 Kayaking 	Lunch 14.00-15.30 Canoeing 	Lunch 14.00-17.00 Review Session 	Lunch 14.00-17.00 Depart centre 
Dinner Evening Entertainment Campfire	Dinner Review Session Evening Entertainment Ambush	Dinner Review Session Evening Entertainment Robot Wars	Dinner Review Session Evening Entertainment Disco	Durations Available: 2, 3 and 4 night durations



“Our residential week at PGL is one of the most important and long-term effective activities that we do for our children. The confidence they gain, the sense of achievement they come away with, the fun they have and the social skills they develop are truly priceless. This is something they will remember forever.”

Swinford CofE (VA) Primary School

Designed for pupils in Year 6 / P7

Learning Outcomes:

- Dealing with new and unfamiliar situations
- Integration – making new friends
- Personal organisation and taking responsibility
- Supporting and encouraging each other

Tailored for You:

Before your course, you'll receive an Aims and Objectives sheet which will help us identify your focus. You'll also be invited to attend a pre-course planning day, so you can discuss your options with the PGL Course Leader.

Course Booklets:

- Provide a record of achievement
- Develop observation and awareness skills
- Encourage self-expression
- Encourage pupils to reflect on their experiences
- Support the process of reviewing
- Identify successes and opportunities



www.pgl.co.uk/discovermore

Discover More

Make learning unforgettable

Help your pupils discover a world of learning outside the classroom with our Discover More course.

It's a modular, curriculum-linked course covering Science, Computing, Maths and Geography. It's full of practical and fun activities which will have your pupils learning without even realising it!

By exploring the link between ideas and practical experiences they'll develop a deeper understanding of the subject; and by mixing adventure activities into the equation we make it meaningful, accessible and lots of fun.

It's learning with a difference.

So how does it work?

Choose from our tried-and-tested study modules according to the learning requirements of your group.

Tailor-made programme

Whether it's Science, Computing, Maths, Geography or a combination of all four, we'll create a programme to get your pupils out and about and learning.

They'll have all the equipment they need for practical, hands-on study and our specialist staff will ensure specific objectives are met.

Add some adventure

Complementing your study programme, our adventure activities and a busy programme of evening entertainment help ensure each child gets the most out of their stay.

This course is available at

Little Canada Isle of Wight	28
Osmington Bay Dorset	29
Winmarleigh Hall Lancashire	38

A typical week on this course

Day 1	Day 2	Day 3	Day 4	Day 5
Breakfast 09.00-10.30 Fencing 10.30-12.00 Orienteering 15.30-17.00 Arrive and unpack Dinner Evening Entertainment Capture the Flag	Breakfast 09.00-10.30 Fencing 10.30-12.00 Orienteering Lunch 14.00-15.30 Mini-Beast Safari 15.30-17.00 Soils and Plants Dinner Evening Entertainment PGL Sports Night	Breakfast 09.00-10.30 PGL TV 10.30-12.00 Animation Lunch 14.00-15.30 Zip Wire 15.30-17.00 Canoeing Dinner Evening Entertainment Cluedo	Breakfast 09.00-10.30 Habitats and Adaptations 10.30-12.00 Everyday Chemistry Lunch 14.00-17.00 Raft Building Dinner Evening Entertainment Disco	Breakfast 09.00-10.30 Abseiling 10.30-12.00 Archery Lunch Depart centre Durations Available: 2, 3 and 4 night durations



“ Our children achieved things they never thought they could do as they worked as a team and developed confidence throughout the visit.”

Helmshore Primary School

Choosing your study modules

You can design your Discover More course to focus on a specific area of study, or pick a particular subject to complement and enhance classroom work.

We'll provide you with a list of modules so that whatever your requirements, we'll help you make the right decisions to meet your specific learning objectives.

Popular study themes include:

Science

- Habitats and Adaptations
- Everyday Chemistry
- Friction, Strains and Impacts

Geography

- Map Skills
- Geology, Rocks and Fossils
- Improving the Environment

Computing

- Animation
- Introduction to Coding
- PGL TV

Maths

- Shape, Space and Numbers
- Numbers and the Number System
- Handling Data



www.pgl.co.uk/explorer

UK Explorer

Capture their imagination

Touch the roughened stone of the castle that's stood for centuries. Explore the decks of a ship that sailed around the world.

Discover the culture and history of Britain through its great cities, its museums, architecture and landscapes. Roman Bath and Chester, the Eden Project, Edinburgh Castle; all these and more are bursting with learning opportunities. For a magical winter experience, take a trip to London to explore the Christmas markets and enjoy the capital in its full festive glory.

Bring home happy, excited children who have not only seen more, but learnt more too!

So how does it work?

We work with you before you travel to arrange the perfect selection of trips to inspire and motivate your group. Whether it's theming your visit to a particular subject area or choosing a destination for cross-curricular enrichment, you can create the programme to suit you. We'll advise on timings, entrance fees and look after all the small details to ensure your trip runs as smoothly as possible.

Your PGL Tour Leader

If required, on your excursion days we'll provide a PGL Tour Leader - an extra pair of hands to help you make the most of your visit.

And there's more...

To complement your excursion programme, PGL's unmissable adventure activities and busy programme of evening entertainment add that little bit extra that makes all the difference.

This course is available at

Bawdsey Manor Suffolk	25
Marchants Hill Surrey	26
Windmill Hill East Sussex	27
Little Canada Isle of Wight	28
Osmington Bay Dorset	29
Barton Hall Devon	30
Liddington Wiltshire	32
Boreatton Park Shropshire	33
Dalguise Perthshire	39

A typical week on this course

Day 1	Day 2	Day 3	Day 4	Day 5
Breakfast 09.00-10.30 High Ropes Course	Breakfast 09.00-10.30 High Ropes Course	Breakfast 09.00-17.00 Full day excursion to London	Breakfast 09.00-10.30 Archery	Breakfast 09.00-10.30 Jacob's Ladder
10.30-12.00 Fencing	10.30-12.00 Fencing	10.30-12.00 Zip Wire	10.30-12.00 Zip Wire	10.30-12.00 Giant Swing
12.00-17.00 Excursion to the Museum of the Great Western Railway en route to centre, arrive and unpack	Lunch 14.00-17.00 Half day excursion to Windsor Castle, Windsor	Lunch 14.00-17.00 Half day excursion to Roman Baths, Bath	Lunch 14.00-17.00 Half day excursion to Roman Baths, Bath	Lunch Depart centre
Dinner Evening Entertainment Splash	Dinner Evening Entertainment Photo Challenge	Dinner Evening Entertainment Quiz Show	Dinner Evening Entertainment Disco	Durations Available: 3 or 4 night durations

A photograph of three children, two girls and one boy, sitting on a grassy area and talking. In the background, the London Eye is visible against a clear blue sky, with green trees in the foreground. The children are smiling and appear to be engaged in a conversation. The girl on the right is wearing a white jacket with 'Dee gal' written on it. The girl in the middle is wearing glasses and a grey jacket. The boy on the left is wearing an orange shirt.

“ The instructors ensured the children overcame their fears and participated fully - they left feeling they had achieved something they didn't previously think they could do.”

Malmesbury Park County Primary School



www.pgl.co.uk/franceexplorer

France Explorer

France at first hand

Whether you're getting your KS2 pupils off to a flying start learning French or introducing them to France for the first time, our France Explorer course is an exciting and rewarding experience which your pupils can draw upon for the rest of their school career and beyond.

Discover the treasures of the Louvre, the magic of Disneyland® Paris and the smells and tastes of a traditional French market. Watch as your pupils try out their French language skills as they buy an ice cream or ask for directions.

So how does it work?

Many teachers are happy to rely on our expertise to provide a package of exciting visits and excursions that we know inspire KS2 pupils. Alternatively, you can use our experience to tailor-make a unique itinerary to meet your pupils' needs.

PGL Tour Leader and Animateur

Your PGL Tour Leader accompanies you on your excursions and uses their local knowledge and experience to ensure you and your pupils get the most from every visit. Our Animateurs also organise evening entertainment and help support your group throughout your stay.

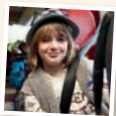
Add some adventure

Optional adventure activities provide the opportunity to let off steam and, when combined with fun-packed evening entertainment, led by our centre team, you can be sure everyone goes home with lots to talk about and plenty of unforgettable memories.

This course is available at

Château de Grande Romaine Paris	41
Château du Tertre Normandy	42
Le Pré Catelan Opal Coast	43

A typical week on this course *Based on a trip to Château de Grande Romaine, Paris*

Day 1	Day 2	Day 3	Day 4	Day 5
15.30-17.00 <i>Arrive in time for evening meal</i> Dinner <i>Evening Entertainment</i> Welcome tour and French Scavenger Hunt 	Breakfast 09.00-12.00 Brie-Comte-Robert Town Trail & Market  Lunch 14.00-15.30 Climbing and Abseiling 15.30-17.00 Archery and Team Challenge Dinner <i>Evening Entertainment</i> Boules Tournament	Breakfast 09.00-17.00 Disneyland® Paris or Parc Astérix   Dinner <i>Evening Entertainment</i> Crêpe Making	Breakfast 09.00-12.00 Eiffel Tower and River Seine Cruise Lunch 14.00-17.00 Tour Leader coach tour of Paris and Sacré Coeur  Dinner <i>Evening Entertainment</i> Disco	Breakfast 09.00-10.30 <i>Depart centre</i>  Durations Available: 2, 3 and 4 night durations

Supplement applies for adventure activities

A young boy with brown hair, wearing a blue and black striped polo shirt, stands on the left. To his right, a woman with blonde hair, wearing a blue polo shirt with 'STAFF' written on the sleeve and sunglasses on her head, looks back over her shoulder. They are holding hands. In the background, the Eiffel Tower is brightly lit with golden lights against a twilight sky. Other people are visible in the blurred background.

“ Taking primary school aged children away can be extremely rewarding. PGL always ensure that everything is organised really well before the trip happens and once in Paris everything is equally well organised. Château de Grande Romaine is an excellent venue and the perfect place to stay to experience a taste of Paris. ”

Upton Heath CofE Primary School



French Language Detectives

For more on modules and sample workbooks visit
www.pgl.co.uk/detectives

C'est aujourd'hui que je parle français!

Take your KS2 pupils to France on a French Language Detectives course and bring back inspired, confident children, eager to use their new skills in the classroom and full of enthusiasm to continue to learn and enjoy French as they progress into secondary school.

Your pupils learn French - using achievable modules supported by specially written workbooks and a PGL Language Course Representative. And because all your children are different, there's a good mix of activities to keep them all engaged.

Getting 'out there' and gaining confidence is what it's all about. Practical tasks such as exploring the local village, talking to locals and buying from local stores and markets make learning both enjoyable and memorable for your pupils.

So how does it work?

Plan it your way

Choose excursions which we know are popular and work well or use our many years of experience to tailor-make a stimulating itinerary which meets your group's needs.

Before you travel we send you a sample language workbook and a guide explaining your course so you're fully prepared when you arrive in France.

Help is at hand

A PGL Language Course Representative accompanies you on your excursions and introduces key phrases and vocabulary for each session. Their local knowledge and experience ensure you get the most from every visit.

And there's more...

Optional outdoor activities add to the adventure along with a fun-packed evening entertainment programme, led by our centre team.

This course is available at

Château de Grande Romaine Paris	41
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A typical week on this course Based on a trip to Le Pré Catelan, Opal Coast

Day 1	Day 2	Day 3	Day 4	Day 5
En route visit to Nausicaa Sea Life Centre	Breakfast 09.00-12.00 Module: Le chocolat and visit to the chocolate factory	Breakfast 09.00-12.00 Module: Préparez-à-manger with a visit to a French market	Breakfast 09.00-12.00 Module: A la ferme and visit to the snail farm	Breakfast 09.00-12.00 Module: A la boulangerie with a visit to the bakery
14.00 Arrive, unpack and welcome tour	Lunch 14.00-17.00 Boulogne Town Trail	Lunch 14.00-17.00 Challenge Course and Bouldering Wall	Lunch 14.00-17.00 Hardelot Town Trail and café visit	Lunch Depart centre
Dinner Evening Entertainment Mini-Olympics on the beach	Dinner Evening Entertainment French Boules	Dinner Evening Entertainment Crêpe Making	Dinner Evening Entertainment Disco	Durations Available: 2, 3 or 4 night durations



“ The children became independent and used the French language with confidence. ”

All Saints Junior School



A cut above the rest

Over the years, teachers like you have taught us everything we know about what you want from our centres, and we continually invest in them to maintain the standards you require.

There's variety: stay in purpose-built lodges, chalets or a character mansion house; or, for the ultimate outdoor experience, our tented villages are exceptional value and great fun.

There's adventure: smaller groups and more adventure bases mean each child gets more time doing the things they came to do.

There's comfort: after a day outdoors, retreat to a cosy single, twin or triple en suite room, conveniently close to your group; they also enjoy comfortable multi-bedded, en suite rooms.

Relax in the teachers' lounge; enjoy complimentary tea and coffee; there's usually a bar, a TV lounge and free Wi-Fi too. And for your group, there's outdoor space to enjoy; meeting rooms, games rooms – in fact everything you'd expect, and more.

And good food: all our meals are freshly cooked and accompanied by generous portions of fruit, vegetables and salad.

So, if what you want is a centre that's a cut above the rest, why look anywhere else?





Our centres in the UK

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Bawdsey Manor

Nr Woodbridge, Suffolk

A spectacular coastal location

Bawdsey Manor is a stunning place to bring your pupils on their next school trip. This Grade II listed Victorian manor house stands on the Deben estuary north of Felixstowe and has panoramic views across the Suffolk Heritage Coast.

The centre has over 140 acres of beautiful grounds packed with adventure activities to inspire and motivate your pupils, plus a range of indoor facilities including a sports hall, gym and meeting rooms.

Activities

abseiling aeroball archery beach/coastal walk buggy building
challenge course fencing giant swing jacob's ladder
orienteering problem solving raft building rifle shooting
sensory trail sports and team games survivor trapeze tree climb zip wire

 For full details of this centre and activities visit www.pgl.co.uk/bawdsey



Accommodation

Mansion House

Pupils: Rooms with bunk beds sleep 4-10, showers and toilets located close by

Teachers: Single or twin en suite rooms

Accommodation Blocks

Pupils: En suite rooms with bunk beds sleep 4-8

Teachers: Single or twin en suite rooms

Tents

Pupils: 4-5 per tent

Teachers: 1-2 per tent (adjacent shower and toilet facilities)



Facilities

Beaches	Shop
Meeting rooms / classrooms	Sports hall / gym
Playing fields	Teachers' lounges



Courses available

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Marchants Hill

Nr Hindhead, Surrey

A hop, skip and a jump from London

When you first take in the breathtaking landscape of the Devil's Punchbowl at the edge of Marchants Hill, it's easy to forget you're so close to the capital.

Marchants Hill is a popular rural retreat with 45 acres of woodland, lodge style accommodation, a lake for watersports and hiking opportunities to explore the beautiful surroundings.

Activities

abseiling aeroball archery buggy building challenge course climbing fencing
giant swing hiking jacob's ladder low level ropes course
orienteering problem solving raft building rifle shooting
sensory trail sports and team games survivor trapeze zip wire

For full details of this centre and activities visit www.pgl.co.uk/marchants



Accommodation

Lodges

Pupils: En suite rooms sleep 6

Teachers: Single or twin en suite rooms

Bethany House

This converted convent provides self-contained accommodation for groups and has a capacity of 94

Pupils: En suite rooms sleep 4-8

Teachers: Single or twin en suite rooms



Facilities

Classrooms	Large playing field
Common/games room	Shop
Indoor area / disco	Sports hall
Lake	Teachers' bar
	Teachers' lounge

Courses available

Multi-Activity	10-11
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Windmill Hill

Nr Hailsham, East Sussex

South coast adventures

Located close to the coast on the picturesque Sussex Downs, Windmill Hill is a popular destination for schools from London and surrounding areas. Watch your high fliers on the zip wire, join in the fun on our challenge course and relax in the heated outdoor pool.

There's plenty of adventure in the centre grounds and if you want to go further afield there's plenty to explore nearby, including Hastings, Battle Abbey, Brighton and Canterbury.

Activities

abseiling challenge jacob's ladder sensory trail aerobic course climbing problem solving sports and team games all aboard fencing giant raft building tunnel trail aquafun* swing rifle shooting zip wire archery hiking** canoeing

*May-Sept **Half-day

 For full details of this centre and activities visit www.pgl.co.uk/windmill



Courses available

Multi-Activity	10-11
UK Explorer	16-17



Accommodation

Lodges

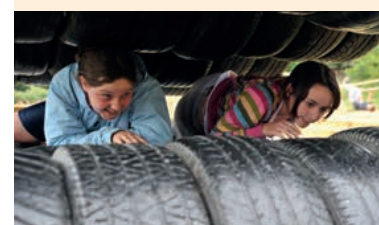
Pupils: En suite rooms sleep 5-6

Teachers: Twin en suite rooms



Facilities

Classrooms	Seminar rooms
Heated outdoor swimming pool (May-Sept)	Sports hall
Lakes	Sports pitches
Recreation and shop area	Teachers' bar
	Teachers' lounges





Little Canada

Nr Ryde, Isle of Wight

A place to discover

With its woodland log cabins on the banks of Wootton Creek, it's easy to see how Little Canada got its name. Originally inspired by a village in British Columbia, this picturesque centre has private access to the water making it ideal for watersports.

There's an exciting range of land-based activities too. The centre is also a perfect base for exploring the natural beauty of the Isle of Wight on one of our Discover More Science and Geography courses.

Activities

*Indoor and outdoor

abseiling aeroball all aboard archery beach walk buggy building canoeing cat walk
challenge course climbing* dragon boating fencing giant swing hiking jacob's ladder
kayaking keelboat sailing low level ropes course matrix orienteering problem solving
quad biking sensory trail sports and team games survivor trapeze tunnel trail zip wire

For full details of this centre and activities visit www.pgl.co.uk/littlecanada



Accommodation

Log Cabins

Pupils: En suite rooms sleep 4-10

Teachers: Single, twin or triple en suite cabins

Woodlands House

Pupils: En suite rooms sleep 8-10

Teachers: Single or twin, mostly en suite



Facilities

Classrooms

ICT facilities

Indoor Activity Zone

Shop

Sports hall

Teachers' bar

Teachers' lounge



Courses available

Multi-Activity	10-11
Primary to Secondary Transition	12-13
Discover More	14-15
UK Explorer	16-17





Osmington Bay

Nr Weymouth, Dorset

Beside the seaside

At the heart of the Jurassic Coast, a World Heritage site, near Weymouth, Osmington Bay has direct access to the beach which is ideal for the explorers in your group.

Any budding Olympians will also be thrilled to discover that our watersports take place at the Portland Bay Olympic venue nearby. You'll also get a great view of the sea from the centre, and an even better one from the top of the Giant Swing...if you dare!

Activities

* May - Oct **On or off site

abseiling aeroball **archery** beach walk **buggy building** climbing **dragon boating*** **fencing**
 first aid **giant swing** **hiking** jacob's ladder **kayaking*** keelboat **sailing*** **low level ropes course**
mountain biking **orienteering** problem solving **quad biking** **raft building**** rifle shooting
 sensory trail **sports and team games** street surfing survivor **trapeze** **tunnel trail** **zip wire**

 For full details of this centre and activities visit www.pgl.co.uk/osmington



Courses available

Multi-Activity	10-11
Primary to Secondary Transition	12-13
Discover More	14-15
UK Explorer	16-17



Accommodation

Chalets

Pupils: En suite rooms sleep 4-6

Teachers: Single or twin en suite rooms

Indoor blocks:

Pupils: En suite rooms sleep 4

Teachers: Twin en suite rooms



Facilities

Classrooms	Shop
ICT facilities	Sports hall
Indoor Activity Zone	Teachers' bar
Lake	Teachers' lounge





Barton Hall

Nr Torquay, South Devon

Sea, ski and Torquay!

At the heart of the English Riviera with views to Torquay, blue flag beaches and Dartmoor close by it's easy to see why Barton Hall is so popular.

There's a heated outdoor swimming pool, an on-site lake for watersports, and for groups wanting to get some winter sports practice, there's even a dry ski slope!

Activities

*Supplement applies

abseiling aeroball aquafun archery buggy building canoeing challenge course
climbing crate challenge dry slope skiing* fencing first aid giant swing hiking jacob's ladder
low level ropes course mountain biking nature trail orienteering problem solving quad biking
raft building sensory trail sports and team games survivor trapeze vertical challenge zip wire

➔ For full details of this centre and activities visit www.pgl.co.uk/bartonhall



Accommodation

Main House

Pupils: En suite rooms sleep 4-10

Teachers: Single or twin en suite rooms

Chalets

Pupils: En suite rooms sleep 4-6

Teachers: Single or twin en suite rooms



Facilities

Indoor Activity Zone

Lake

Meeting rooms

Outdoor heated swimming pool

Shop

Teachers' bar

Teachers' lounge



Courses available

Multi-Activity	10-11
Primary to Secondary Transition	12-13
UK Explorer	16-17





Beam House

Nr Bideford, North Devon

On the crest of a wave

Here's the place to go for surfing and bodyboarding. Near Bideford in North Devon, close to the beach and surf school at Westward Ho!, Beam House is set in a beautiful wooded valley bound on three sides by the River Torridge.

There are plenty of activities to enjoy in the centre grounds, while comfortable accommodation is provided in the cosy mansion house.

Activities

abseiling aeroball archery beach games blokarting bodyboarding challenge course
climbing coastal walk fencing first aid high ropes course kite flying
orienteeing problem solving quad biking rifle shooting sensory trail
sports and team games street surfing surfing survivor trapeze zip wire

 For full details of this centre and activities visit www.pgl.co.uk/beam



Courses available

Multi-Activity 10-11



Accommodation

Main House

Pupils: Rooms with bunk beds sleep 8-16. Showers and toilets close by

Teachers: Twin or triple en suite rooms



Facilities

Disco/communal area
Drying room
Shop
Teachers' lounge





Liddington

Nr Swindon, Wiltshire

Wide open spaces

With acres of space to enjoy, Liddington is one of our biggest centres. Conveniently located just minutes from the M4 near Swindon, this former hotel and conference centre has been fully adapted to provide excellent accommodation and the very best in outdoor activities.

There's plenty of indoor space for social time and study while the extensive grounds feature lakes for watersports and the treetop trail which is unique to this centre.

Activities

abseiling aeroball archery canoeing challenge course climbing
crate challenge fencing giant swing jacob's ladder mountain biking nature trail orienteering
problem solving quad biking raft building sensory trail sports and team games
survivor trapeze treetop trail tunnel trail vertical challenge zip wire

For full details of this centre and activities visit www.pgl.co.uk/liddington



Accommodation

Purpose-built accommodation blocks

Pupils: En suite rooms sleep 3-6

Teachers: Single or twin en suite rooms

King Edward's House & Stables

Pupils: En suite rooms sleep 4-6

Teachers: Single or twin en suite rooms

The Ridgeway

Pupils: En suite rooms sleep 6

Teachers: Twin en suite rooms, plus 4 lounges with Wi-Fi



Facilities

Activity barn
Classrooms
Common room
Floodlit sports pitch
Football pitches
Gym
Lakes

Lecture theatres
Meeting rooms
Netball courts
Shop
Teachers' bar
Teachers' lounges

Courses available

Multi-Activity	10-11
Primary to Secondary Transition	12-13
UK Explorer	16-17





Boreatton Park

Nr Shrewsbury, Shropshire

Spoilt for choice

Located in the beautiful Shropshire countryside, the huge 250 acre grounds of Boreatton Park offer a wide choice of activities. There are two sports halls, three lakes for watersports, a football pitch and playing fields. What more could you want?

Whether you choose to stay in our wooden lodges, tented villages or our impressive mansion house, there are plenty of accommodation options too.

Activities

abseiling aeroball **archery** canoeing challenge course **climbing**
eco trail **fencing** **giant** **swing** high ropes course jacob's ladder **kayaking**
low level ropes course **orienteering** problem solving quad biking **raft** **building**
rifle shooting sensory trail **survivor** **trapeze** tunnel trail vertical challenge **zip wire**

 For full details of this centre and activities visit www.pgl.co.uk/boreatton



Accommodation

Mansion House

Pupils: Rooms with bunk beds sleep 6-14. Showers and toilets located close by

Teachers: Twin en suite rooms

Lodges

Pupils: En suite rooms sleep 4-6

Teachers: Twin en suite rooms

Tents

Chalet-style tents with solid bases and frame beds

Pupils: 4 per tent

Teachers: 1 or 2 per tent. Showers and toilets are located close by with separate facilities for teachers



Facilities

Classrooms	Netball courts
Drying rooms	Shop
Football pitch and playing fields	Sports hall
Lakes	Teachers' bar & lounges
Meeting rooms	



Courses available

Multi-Activity	10-11
Primary to Secondary Transition	12-13
UK Explorer	16-17



Tregoyd House

Nr Brecon, Powys

A welcome in the hillside

Tregoyd House is located in the dramatic Black Mountains, part of the Brecon Beacons National Park. You'll love its rural, 'away-from-it-all' feel and the seven acres of grounds filled with exciting adventure activities.

Better still, you'll enjoy the uniquely beautiful surroundings while canoeing the picturesque River Wye or doing watersports on the nearby private lake.

Activities

*Supplement applies

abseiling aeroball archery canoeing challenge course climbing
fencing first aid hiking jacob's ladder kayaking orienteering
pony trekking* problem solving quad biking raft building rifle shooting
sensory trail sports and team games survivor trapeze zip wire

For full details of this centre and activities visit www.pgl.co.uk/tregoyd



Accommodation

Dormitories

Pupils: Rooms with bunk beds sleep 10-18. Showers and toilets located close by

Teachers: Twin or triple en suite rooms



Facilities

Common room
and indoor
games area

Shop
Teachers' lounge



Courses available

Multi-Activity

10-11





Llwyn Filly

Nr Brecon, Powys

A great place to start

Perfect for younger groups, or those requiring sole occupancy, Llwyn Filly is a cosy converted farmhouse just outside the book town of Hay-on-Wye. It can accommodate up to 50 pupils and has a homely feel to it which makes it a favourite destination for many teachers.

There's a games field and a lake at Llwyn Filly and all other activities take place at PGL Tregoyd House which is just five minutes away.

Activities

abseiling aeroball archery canoeing challenge course climbing
fencing first aid hiking jacob's ladder kayaking orienteering
pony trekking* problem solving quad biking raft building rifle shooting
sensory trail sports and team games survivor trapeze zip wire

*Supplement applies

For full details of this centre and activities visit www.pgl.co.uk/llwyn



Courses available

Multi-Activity 10-11



Accommodation

Dormitories

Pupils: Rooms with bunk beds sleep 6-18

Teachers: Single or twin rooms
Showers and toilets located close by



Facilities

Games field
Lake

Teachers' lounge





Hillcrest

Nr Ross-on-Wye, Herefordshire

The perfect introduction

Hillcrest is a former salmon fishing lodge close to the River Wye. Its relatively small size and homely atmosphere make it the perfect centre for younger children, especially if it's their first trip away.

But don't let its size deceive you; there's plenty of outdoor space for children to run about in, and lots of opportunities for them to grow and enjoy learning new skills. Land activities take place in the centre grounds, while the River Wye and our nearby private lake are perfect for watersports.

Activities

*on PGL lake or River Wye

abseiling aeroball archery canoeing* challenge course climbing fencing first aid
hiking kayaking orienteering problem solving quad biking
raft building rifle shooting sports and team games street surfing survivor trapeze zip wire

➔ For full details of this centre and activities visit www.pgl.co.uk/hillcrest



Accommodation

Dormitories

Pupils: Rooms with bunk beds sleep 6-16. Showers and toilets located close by

Teachers: Single or twin rooms, en suite or with private facilities nearby



Facilities

Basketball court
Floodlit playing field
Indoor space

Pupils' common room
Shop
Teachers' lounge



Courses available

Multi-Activity

10-11



Caythorpe Court

Nr Grantham, Lincolnshire

You can see for miles

Caythorpe Court is perfect for groups, large or small, seeking an escape to the country. Located just ten miles north of Grantham, there's a beautiful Grade II listed mansion house to enjoy, surrounded by 65 acres of grounds with lakes for watersports and all the adventure activities you'd expect from PGL.

There's a variety of accommodation options in comfortable, two and three-storey buildings, lodges, and in the summer, our tented village.

Activities

abseiling aeroball all aboard archery buggy building challenge course climbing
fencing giant swing high ropes course jacob's ladder kayaking low level ropes course
orienteering problem solving quad biking raft building rifle shooting sensory trail
survivor trapeze tunnel trail vertical challenge zip wire

For full details of this centre and activities visit www.pgl.co.uk/caythorpe



Courses available

Multi-Activity	10-11
Primary to Secondary Transition	12-13



Accommodation

Lodges and accommodation blocks

Single occupancy can be requested for some blocks – subject to minimum numbers

Pupils: En suite rooms sleep 3-8

Teachers: Single or twin en suite rooms

Tented Village

Chalet-style tents with solid bases and frame beds

Pupils: 5 per tent

Teachers: 1 or 2 per tent

Adjacent shower and toilet facilities



Facilities

Classrooms	Shop
Football pitch and playing fields	Sports hall
Lakes	Teachers' bar
Meeting rooms	Teachers' lounge



Winmarleigh Hall

Nr Preston, Lancashire

A winning combination

Winmarleigh Hall is a great location for schools in the north west of England, offering a rural retreat in 50 acres of gardens and woodland near the Forest of Bowland.

Enjoy the many original features of this Victorian country house combined with its modern facilities. There's an on-site lake for watersports and a floodlit activity area, plus plenty of classroom space for your group to take advantage of.

Activities

abseiling archery buggy building canoeing challenge course
climbing fencing giant swing high ropes course jacob's ladder
low level ropes course orienteering problem solving quad biking
raft building sensory trail survivor trapeze vertical challenge zip wire

For full details of this centre and activities visit www.pgl.co.uk/winmarleigh



Accommodation

Pupils: A range of accommodation, all en suite, sleeping 2-10

Teachers: Single or twin en suite rooms

Patten House

Pupils: En suite rooms sleep 2-6

Teachers: En suite twin rooms

Stables

Pupils: En suite rooms sleep 2-6

Teachers: Single or twin en suite rooms



Facilities

Classrooms
Drying room
Floodlit activity areas
Football pitch
Games rooms

ICT facilities
Lake
Shop
Teachers' lounges

Courses available

Multi-Activity	10-11
Primary to Secondary Transition	12-13
Discover More	14-15





Dalguise

Nr Dunkeld, Perthshire

An inspiring highland hideaway

This 18th century mansion house stands in a tranquil wooded valley five miles north of Dunkeld. Beatrix Potter spent her childhood holidays here in the 19th century and is said to have found inspiration for her books from exploring the beautiful countryside nearby.

Today, features include an on-site lake and a sports dome in the grounds for indoor activities.

Activities

*Mar - Oct

abseiling aeroball archery burn walk canoeing* cat walk challenge course climbing
fencing first aid forest trail giant swing jacob's ladder nature trail
orienteeing problem solving quad biking raft building* sensory trail
sports and team games survivor trapeze tree climb vertical challenge zip wire

 For full details of this centre and activities visit www.pgl.co.uk/dalguise



Courses available

Multi-Activity	10-11
Primary to Secondary	
Transition	12-13
UK Explorer	16-17



Accommodation

The Lodges

Pupils: En suite rooms sleep 4-6

Teachers: En suite twin rooms

The Stables

Pupils: En suite rooms sleep 4-10

Teachers: Single or twin en suite rooms



Facilities

Classrooms	Drying rooms
Basketball /	Shop
Sports court	Sports dome
Lochs	Teachers' lounge





French Experience

After a busy day exploring and learning, what better way to relax and let off steam than at one of our three perfectly placed residential centres in northern France?

For your peace of mind, all our centres are secure and comfortable, with accommodation and facilities used exclusively by school groups. There's plenty of space, indoors and out, to run around in, and the PGL adventure bonus means you can add adventure activity sessions to your programme to create a thrilling extra dimension to your visit.

Each centre has a distinctly French flavour. Signs and menus are in French and pupils are encouraged to speak French by the centre team. Plus, there's an evening entertainment programme every night led by a PGL Animateur.

Wherever you decide to stay, in Paris, Normandy or on the Opal Coast, you'll receive a warm welcome and complete support from our centre teams who are there to make your experience of France and PGL the best it can be.

Durations available: 2,3,4 night stays.

➤ For itinerary ideas visit www.pgl.co.uk/france

- 41 Château de Grande Romaine, Paris
- 42 Château du Tertre, Normandy
- 43 Le Pré Catelan, Opal Coast





Château de Grande Romaine Paris

See the sights

Our beautiful château is just 20 miles away from central Paris and provides an ideal base to explore the city. With 70 acres of grounds to run around in, new and refurbished accommodation, and a heated outdoor swimming pool to enjoy, you'll find it's a welcoming place to relax after a busy day's excursion.

For groups looking to add that extra bit of magic to their trip, Disneyland® Paris is a short 30 minute drive away.

Top 10 excursions

- | | |
|-------------------------------------|--------------------------|
| 1 Eiffel Tower or Tour Montparnasse | 6 The Louvre |
| 2 Bateaux Parisiens | 7 Disneyland® Paris |
| 3 Sacré Coeur and Montmartre | 8 Notre Dame |
| 4 Brie-Comte-Robert Market | 9 Parc Astérix |
| 5 Stade de France | 10 Château de Versailles |

Don't forget, a PGL Tour Leader accompanies you on all excursions



For full details of this centre, sample itineraries and activities visit www.pgl.co.uk/paris



Courses available

France Explorer	18-19
French Language Detectives	20-21
Christmas Markets	see online



Accommodation



Pupils: En suite rooms with single and bunk beds sleep 4-7

Teachers: Twin en suite rooms with hot drink facilities

Facilities



Basketball courts	Pool bar
Boules pitch	Pupils' common room
Cinema room	Shop
Classrooms	Table Tennis
Disco	Teachers' bar
Football pitches	Teachers' lounge with Wi-Fi
On-site activity bases	

Outdoor heated swimming pool (May-Sept)

Activities



Abseiling	Sensory Trail
Archery	Survivor
Buggy Building	Team Challenge
Climbing	Trapeze
Orienteering	Zip Wire

Adventure activity sessions at the Château de Grande Romaine are available at a supplement of £15 per person per half-day session.



Château du Tertre

Normandy

Rural French charm

The 19th century Château du Tertre stands in unspoilt countryside at the crossroads of Normandy, Brittany and the Loire, just 2 hours from Caen.

There is plenty to see and do, including visits to the D-day landing beaches, traditional artisans and markets. The extensive grounds offer a choice of free adventure activities, while inside the centre provides plenty of opportunities for relaxation as well as facilities for language study.

Top 10 excursions

- | | |
|---|--------------------------------------|
| 1 Boulangerie | 6 Préparez-à-Manger and market visit |
| 2 Fougères Castle | 7 Goats' Cheese Farm |
| 3 Traditional Crêperie | 8 Snail farm |
| 4 Arromanches 360° Cinema – D-day landing beach | 9 Colleville-sur-Mer US Cemetery |
| 5 Mont St Michel | 10 Bayeux Tapestry |



Accommodation



Pupils: Rooms sleep 4-8 in bunk beds with en suite facilities or toilets and showers nearby

Teachers: Twin en suite rooms with hot drink facilities

Facilities



Boules pitches	Large screen (for films)
Classrooms	On-site activity bases
Disco	Shop
Extensive grounds for volleyball, football etc	Sports hall
Indoor games area	Teachers' bar
	Teachers' lounge with Wi-Fi

Activities



Abseiling	Course
Archery	Orienteering
Ball Games	Raft Building
Canoeing	Rifle Shooting
Challenge Course	Sensory Trail
Climbing	Survivor
Fencing	Team Challenge
Initiative Exercises	Team Games
Low Level Ropes	Trapeze
	Zip Wire

Groups can take advantage of the **free adventure activities** to complement their excursion programme.

For full details of this centre, itineraries and activities visit www.pgl.co.uk/normandy



Courses available

France Explorer	18-19
French Language Detectives	20-21



Le Pré Catelan

Opal Coast

Cosy on the coast

Just 32 miles from Calais, Le Pré Catelan is ideal if you are bringing a group on their first trip to France. This cosy retreat on the Opal Coast will comfortably accommodate two coach groups and is just a ten minute walk from the sandy beach in the little town of Hardelot-Plage.

Free adventure activities take place in the centre grounds and on the beach. Nearby attractions include the Nausicaa Sealife centre at Boulogne-Sur-Mer and the traditional French market at Le Touquet.

Top 10 excursions

- 1 Traditional Boulangerie
- 2 Nausicaa Sealife Centre
- 3 Boulogne Market & Town Trail
- 4 Etaples Military Cemetery
- 5 La Coupole – WWII Museum
- 6 Chocolaterie de Beussent
- 7 Goats' Cheese Farm
- 8 Les Escargots du Bocage
- 9 Sweet Factory
- 10 Crêperie visit



For full details of this centre, itineraries and activities visit www.pgl.co.uk/opalcoast



Courses available

France Explorer	18-19
French Language Detectives	20-21



Accommodation



Pupils: Multi-bedded rooms, each with a wash basin. Toilets are on each floor plus newly refurbished separate shower and toilet block

Teachers: Twin or triple en suite rooms

Facilities



On-site activity bases
Private gardens and grounds

Shop
Teachers' lounge with Wi-Fi

Activities



Ball Games
Beach Games
Bouldering Wall
Challenge Course

Coastal Walk
Initiative Exercises
Orienteering
Survivor

Groups can take advantage of the **free activities** – on centre or at the beach - to complement their excursion programme.



Party Leader information

We want to make the process of booking and organising your trip as smooth and straightforward for you as possible. Whether you've booked with us before, or this is your first time, our Head Office team are just a phone call away and are ready to help. If you have any questions and cannot find the answers here, please contact us directly and we will be delighted to help.

Our centres are approved for use by schools like yours

We are supported by Local Authorities and governing bodies throughout the UK and every year thousands of schools choose PGL to run their curriculum-based adventure and adventure-study trips.

PGL courses are linked to your curriculum

All our courses are curriculum linked through our unique Learnlink™ resource.

Visit www.pgl.co.uk/learnlink for more information. As a Learning Outside the Classroom Quality Badge holder, generating positive outcomes for learning, enrichment and individual development is at the heart of everything we do.

Learning Outside the Classroom

We are an LOTC Quality Badge holder, so you can rest assured that you are booking with a reputable company which provides quality learning opportunities in a safe environment.

Our ABTA membership means you can book with confidence

PGL is a member of ABTA which means our customers benefit from ABTA's assistance and Code of Conduct. Many of the travel products we offer are protected in the event of the financial failure of the company so please ask us about the protection which applies to your booking.

Comprehensive support from the PGL team

Our Customer Support Team at our Head Office in Herefordshire will ensure the smooth running and coordination of your booking, from initial enquiry and planning through to completion. Our Customer Support Team will be happy to discuss any aspect of your travel plans and offer guidance and advice. Once you arrive at your PGL Centre there is a whole team of professional, trained staff dedicated to looking after you and your group.

Organising your trip

Once you've made a no-obligation provisional booking we will send you a booking form and an email link to your booking details on MyPGL. This is a secure, password-protected section of our website where you can view your booking information and download useful forms and promotional material.

Your family can come too

We offer FREE places for Party Leaders and accompanying school staff, plus concessionary places for the Party Leader's family. Please see page 49 for details of concessions and what's included.

Free UK Preview Weekends

We understand that you need to have total confidence in your choice of provider for your school trip. We also understand you will need to communicate that confidence to parents, governors, LAs and other interested parties. We offer new Party Leaders the opportunity to visit our centres and discover for themselves what we do, how we do it and why PGL is the right choice for them and their school. So come and see for yourself on a free Preview Weekend. You can view the accommodation and facilities, meet the centre team and ask any questions you may have; you can even try out some of our exciting adventure activities for yourself!

Full board accommodation for one night plus all activities and instruction are provided free of charge for up to two teachers from any school or one teacher plus one guest. You're welcome to bring up to two of your own children to share the experience with you. Think of it as a PGL test drive! It's free and it's fun.

Preview visits to France

Preview visits to France are also available by prior arrangement, please contact us for details.

For dates and venues of our forthcoming Preview Weekends go to www.pgl.co.uk/preview



Find out more

MyPGL



Organising your school trip is simple and straightforward with MyPGL where you can access your booking details, essential information, documents and presentations for parents' evenings 24/7.

www.pgl.co.uk/mypgl

Learnlink™

Our unique resource designed to help you relate the content of your chosen course to the requirements of your curriculum and associated regulatory bodies.

www.pgl.co.uk/learnlink

Our affiliations: your peace of mind

Find out which partnerships and affiliations are in place to ensure your PGL experience is the best it can be and of the highest possible standard.

www.pgl.co.uk/affiliations

A-Z of activities



Visit the centre web pages to see our activities in action, with detailed descriptions, photos and videos.



Teacher Guide

Everything you need at your fingertips, from risk assessments and Codes of Practice to insurance documents, menus, itineraries and FAQs.

www.pgl.co.uk/teacherguide

Virtual Tours

Visit the centre web pages to explore our centres inside and out with our 360° virtual tours. You can take a tour of the centre, see our facilities and get a glimpse of our adventure activities in action.





Safety & security FAQ_s

Q. Do you comply with DfE safety guidelines?

A. Our safety management systems are in accord with the National Guidance provided by the Outdoor Education Advisers' Panel.

Q. Does PGL hold the Learning Outside the Classroom Quality Badge?

A. Yes we do. The Quality Badge is awarded to providers who not only pledge to engage in high quality learning outside the classroom, but can also demonstrate its fulfilment in practice. In accordance with the Learning Outside the Classroom quality indicators, you can be sure that at a PGL centre we:

- have a process in place to assist in planning the learning experience effectively
- provide accurate information about our offer
- provide activities, experience or resources which meet learner needs
- review the experience and act on feedback
- meet the needs of our customers
- have safety management processes in place to manage risk effectively

Q. Are your centres licensed by the Adventure Activities Licensing Authority (AALA) and recognised by National Governing Bodies (NGBs)?

A. Yes, canoeing at all centres is approved by British Canoeing (BC). Sailing at Little Canada and Osmington Bay is run to Royal Yachting Association (RYA) recognised standards. We are also subject to the Adventure Activities Licensing Regulations 1996 which apply to activities taking place in potentially hazardous open environment situations. PGL has been inspected and licensed to operate the following:

- Dalguise – Hill Walking and Mountaineering; Rock Climbing; Abseiling; Kayaking; Raft Building; Canoeing
- Boreatton Park – Abseiling; Rock Climbing; Canoeing; Hill Walking and Mountaineering
- Hillcrest – Kayaking and Canoeing on Drummonds Dub Lake and the River Wye; Dragon Boat Racing and Raft Building on Drummonds Dub Lake
- Little Canada – Kayaking; Canoeing; Sailing; Dragon Boating;
- Tregoyd House – Canoeing; Rock Climbing; Abseiling; Kayaking; Raft Building
- Osmington Bay – Kayaking; Dragon Boating; Raft Building; Rock Climbing; Sailing; Abseiling

Other activities cannot be licensed however we have submitted our centres to voluntary inspection by the British Activity Providers Association.

Q. Are your centres abroad licensed?

A. The Adventure Activity Licensing Regulations 1996 have no legal jurisdiction overseas, but we have adopted any relevant safety principles in the operation of our French centres, which we also subject to inspection by the British Activity Providers Association and the Council for Learning Outside the Classroom.

Q. Can you provide risk assessments?

A. Yes, risk assessments of each centre are frequently reviewed and cover all aspects of our operation including our centre facilities and activities. We produce a Code of Practice document* which outlines our main policies. A summary of risk assessments is available on our website

www.pgl.co.uk/ra

Q. Can Party Leaders inspect the centres for themselves?

A. **UK:** Our UK centres offer a number of preview weekends throughout the year for Party Leaders who are new to PGL.

Please visit www.pgl.co.uk/previews for further information.

France: Yes, we actively encourage preview visits to our French centres before you travel. We'll provide two nights' full board accommodation for two sharing a twin room and we will contribute £100 towards your travel costs. Please contact us for further details.

Q. How are your centre staff recruited, approved and trained to work with young people?

A. This is the responsibility of a dedicated team at our UK Head Office. Our Recruitment Officers bring a wealth of experience between them including working in roles at PGL centres and as HR professionals. This extensive knowledge ensures they are ideally equipped to select the best possible staff for jobs with PGL.

The recruitment process is as follows:

1. A detailed application form is received and vetted by a trained Recruitment Officer.
2. The applicant's reference is verified.
3. Original qualification certificates and the applicant's identity are verified.
4. Applicants will be asked to disclose if they have ever been disqualified under the 2006 act and 2009 regulations. www.gov.uk/government/publications/disqualification-under-the-childcare-act-2006
5. The Disclosure and Barring Service* (DBS) 'Barred List' is checked and an 'Enhanced' check is applied for.
6. New applicants for Instructional and Group Leading roles are required to pass a 6 day residential selection and training course.
7. Employment commences. If the enhanced DBS check results have not been received by this time, a safeguarding assessment is undertaken and employees are restricted to supervised duties only.
8. Employees undergo a compulsory probationary period lasting a minimum of 4 weeks.
9. Their contract is confirmed upon receipt of the satisfactory DBS check and successfully passing the probationary period.
10. Ongoing support, development training and monitoring is undertaken by Senior Staff.

*Protecting Vulnerable Groups Scheme in Scotland

It is not possible to check applicants from overseas via the DBS so we require an Overseas Police check from their home nation. Over 50% of staff return each year. For those eligible, we undertake a new Barred List check annually and reapply for an enhanced DBS check.



The air holidays and flights shown are provided by PGL Air Travel Ltd and ATOL protected by the CAA (ATOL no. 4630).

Awards for our training

PGL is an Approved Work Based Learning Training Provider and has accreditation with a number of awarding organisations including 1st4sport Qualifications. Our commitment to the delivery of apprenticeships and in-house training and development has been recognised by Ofsted and SkillsActive.

Q. Are all your instructors qualified?

A. Where activities take place in an “open” environment, we adhere to National Governing Body (NGB) guidelines on staff qualifications, staff-to-pupil ratios and operational procedures. Where activities take place in the “closed” environment of our centre grounds, instructors will hold an NGB qualification or, in the absence of an appropriate award, will have received verified in-house training or been assessed to the satisfaction of a person appropriately qualified with the relevant NGB.

We have permanent, highly qualified senior staff who are responsible for delivering in-house training and assessment, as well as setting up courses with appropriate NGBs.

In France, any local instructors employed by PGL to deliver any activities are qualified to local governing body standards.

Q. What are your Activity Operating Procedures?

A. The procedures are documented in documents called Normal Operating Procedures (NOPs), which are supported by Approved Codes of Practice. NOPs describe hazards, risks and control measures and the ACOPs provide further detail for Instructors and Managers. Each instructor is trained and assessed in the fulfilment of these to the required level. We clearly define the competencies required of staff undertaking different levels of responsibility within the programme. The operating procedures conform to NGB guidelines where these are relevant to the safe conduct of the activity at the level being undertaken.

Q. Is it possible to be supplied with staff qualifications?

A. Yes, the Staff Competence Matrix in our Code of Practice* indicates the level of staff competence guaranteed.

Q. What are your staff-to-guest ratios during activity sessions?

A. Our staff to guest ratios range from 1:1 (abseiling) to 1:24 (ballsports) depending on the centre and environment where the activities take place. Full details of all staff-to-guest ratios are detailed in our Code of Practice*.

Q. Should all participants be able to swim?

A. Swimming ability should be indicated for all participants. Lifejackets or buoyancy aids are always worn for watersports, except for body-boarding and surfing sessions, where if participants are able to swim 50 metres or more, they are not required to wear them. For all water-based activities participants must be water-confident in a lifejacket or buoyancy aid. Water-confidence is defined as:

- ability to duck head underwater.
- confidently swim 15 metres in a lifejacket or buoyancy aid without signs of panic.

Party Leaders are advised to check that the PGL Policy conforms to their Local Authority Guidelines. Alternative activities are available for non-water-confident participants at most centres.

Q. What specialist equipment is supplied by PGL?

A. All specialist equipment is supplied by PGL and is appropriate for the size of the participating pupils. All equipment meets BS or CEN standards. Equipment used in our programmes is carefully selected by experts in our Purchasing Department in consultation with our Technical Advisors.

Equipment is tested regularly and maintenance reports are closely scrutinised and immediately acted upon to ensure that high standards are consistently maintained. Any suppliers of activities not run by PGL are contracted to provide equipment that meets CEN standards or the local relevant standard. Checks are carried out regularly by PGL to inspect suppliers' equipment.

Q. What happens in the case of an accident or illness of one of my party?

A. On PGL centres, all participants are accompanied by, or have access to, at least one person with a current nationally recognised First Aid qualification. Each of our centres has a supervised sickbay and/or medical/first aid facility. We have established good relationships with local doctors, dentists and hospitals in proximity to all our centres. Our staff are aware of procedures to be followed in dealing with an accident or emergency, but they will liaise closely with you to ensure that we comply with your wishes. Records are kept of any accidents or incidents.

Q. Who is responsible for the group's behaviour and welfare?

A. You, as Party Leader, are in loco parentis, so are ultimately responsible for their behaviour and welfare. Clear handover and handback procedures should be followed between yourselves and our staff. Our “Code of Conduct” is included in the Code of Practice*. Our centre management is responsible for ensuring that all visiting groups adhere to this code for everyone's comfort and enjoyment.

Q. Do you have fire drills on centre?

A. On arrival all guests receive a fire safety briefing and are shown emergency exits and meeting points as well as the evacuation procedures. These will include the role of the Party Leader, who is responsible for evacuation and assembly of their party. A full fire drill including all children, teachers, Party Leaders and staff is available on request. For UK centres, a fire risk assessment has been completed for each centre, as required by law. Each PGL centre is also subject to a regular detailed safety audit to ensure that standards are constantly maintained. Centres in France are subject to local inspection.

Q. Do all coaches have seatbelts?

A. In line with UK law, all British coaches transporting young people under 16 years of age must be fitted with lapbelts. All coaches hired by PGL in the UK conform to this requirement and Party Leaders are responsible for ensuring the belts are worn. French coaches are not yet subject to the same rules but, excluding exceptional circumstances, the UK coach transporting PGL groups from Britain to France will normally fulfil most of the transportation required by your group whilst abroad.

Q. How many coach drivers will there be?

A. In order to comply with EU regulations concerning drivers' hours etc., there will be one driver accompanying each coach group, with feeder drivers if appropriate.

Q. Is my group fully insured or do I need to take out separate insurance?

A. Extensive insurance cover is included free of charge in the PGL package. It covers each child and adult for the whole period of the trip including travel to and from centre. It also covers all the adventure activities organised by PGL and includes Organiser Liability cover for up to £5 million. Full details will be supplied at the time of booking.

*The Code of Practice document relevant to your chosen course can be viewed and downloaded from our website, www.pgl.co.uk/cop



Travel & insurance

Travelling in the UK

If you are travelling to a PGL centre within the UK, transport is not included in your course price; however we will be delighted to arrange competitively priced coach travel to and from your chosen centre or provide you with a quotation if required. We arrange standard coach travel for the majority of groups travelling with us. We are also happy to arrange ferry crossings for guests travelling to our centre on the Isle of Wight.

Insurance

PGL prices include extensive travel insurance cover for groups originating from the UK organised through travel insurance specialists Fogg Travel Insurance Services Ltd (Fogg). The policy is underwritten by Union Reiseversicherung AG (URV). Fogg and URV are regulated by the Financial Conduct Authority (FCA). URV is a member of the Financial Services Compensation Scheme. PGL Travel Limited is an Appointed Representative of Fogg enabling us to arrange insurance cover especially tailored for our courses. Cover can be arranged for non-UK schools and groups at a supplement. Full details of the policy are available online at www.pgl.co.uk/insurance and will also be sent with your Booking Confirmation. Please ensure you read the policy for the full terms, conditions and exclusions applicable. Failure to comply with the terms and conditions of the policy may result in cover being restricted. The following is a brief synopsis of the cover:

Cancellation/loss of deposit	Up to £5,000 (£1,000 for UK trips)
Curtailment	Up to £5,000 (£1,000 for UK trips)
Emergency medical expenses	Up to £5m (£10,000 UK)
Personal accident cover	Up to £25,000
Personal possessions	Up to £1,500
Personal money	Up to £500 (£200 under 18's)
Personal liability	Up to £1m
Organiser's liability	Up to £5m

Excesses

Please note that there is an excess of £50 (£35 UK trips), £100 for liability and £250 for legal advice and expenses clauses.

Travelling to France

Door-to-door transport is included in your course price, covering:

- Executive coach travel to and from your chosen centre
- All motoring tolls
- Short sea daytime ferry crossings with P&O Ferries (Dover-Calais), DFDS (Dover-Calais and Dover-Dunkirk) or Eurotunnel (Folkestone-Calais)
- Use of coach for excursions (subject to EU drivers' hours rules and EU working time directive)

Please contact us for alternative ferries, Eurostar and air travel.

Coach Travel

We work with reputable British coach companies throughout the UK that are selected by our qualified Transport Team. They all receive regular audits, which check their operational procedures and vehicles to ensure that our strict high standards are maintained. We have contracts with more than 85 UK coach companies, all of which have passed our strict auditing process and are approved to ensure they comply with our exacting safety standards and Code of Practice.

Coach Safety

All coaches must comply with strict UK Coaching Regulations and also our Coach Contract, including:

- Post 2009 vehicles
- 24 hour breakdown assistance
- DBS check of all drivers
- Full vehicle insurance cover
- The fitting of lap belts for use by all passengers*
- Compliance with R66 roll-over protection

*Please note that coaches hired on the Continent are not yet subject to the same legislation, however we always endeavour to ensure that these features are provided wherever possible.

24 Hour Care

In the unlikely event of a breakdown, we have procedures to ensure that your coach is repaired or replaced as quickly as possible. PGL emergency staff are on call 24 hours a day to ensure effective liaison with all parties – your coach company, the driver, our transport manager and you.

Coach Specification

(UK) Standard Coach 53 seats. Includes:

- Fitted seat belts meeting full UK requirements
- Forced air ventilation
- Reclining seats
- R66 roll-over protection
- Radio or CD player
- PA system

(France) Executive Coach with minimum 49 seats.

As standard coach plus:

- Onboard toilet and washroom
- Air conditioning/climate control
- DVD/TV system
- Drinks machine

What's included

What's included in the UK

- Full board accommodation as described (breakfast, lunch and dinner) (except day camps)
- Adventure activity options as described
- All activity instruction and supervision including use of specialist equipment
- Varied evening entertainment programme
- Services of PGL Head Office staff/Study Course Representatives/centre staff as detailed
- Generous free places for teachers and Party Leaders in the ratio of 1:8 full fare paying children
- Free Preview Visits
- Substantial discounts for Party Leader's family members
- Supporting materials to help you promote your trip in school
- Extensive insurance cover for UK schools and groups (except day camps)
- PGL is a member of ABTA which means our customers benefit from ABTA's assistance and Code of Conduct

What is extra?

- Travel to and from the centre
- Meals en route to the centre
- Bedding* (please bring own towels)
- Pupils' spending money
- Travel and entrance fees for excursions and off-site visits

*Most groups prefer to bring their own bedding (duvet/sleeping bag/pillow) however bedding is available at a supplement of £12.50+VAT. All bedding is provided for adults and a fitted sheet is provided for all guests on every bed.

Concessionary places

We offer FREE places for Party Leaders at our centres in the UK & France, plus concessionary places for the Party Leader's partner and up to two of their children, aged 16 or under, who may travel at 50% of the pupil price. Minimum numbers apply for France and Spain. Concessionary places are limited to a maximum of 10% of the full paying party size and are not included when calculating free place allocations for minimum party sizes.



What's included in France

- Full board accommodation as described (breakfast, lunch and dinner)
- Door-to-door transport (executive coach travel and Dover/Folkestone - Calais/Dunkirk crossing, including road tolls & taxes) from mainland England, Scotland and Wales
- Adventure activity options as described*
- All activity instruction and supervision including use of specialist equipment*
- Varied evening entertainment programme
- Services of PGL Head Office Tour Organiser and centre staff as detailed
- Use of coach throughout your stay (subject to EU drivers' regulations)
- Generous free places for teachers and Party Leaders in the ratio of 1:8 full fare paying children (1:10 for air travel)
- PGL excursion notes and itinerary booking service
- Supporting materials to help you promote your trip in school
- All bedding (please bring own towels)
- Extensive insurance cover for UK schools and groups
- PGL is a member of ABTA which means our customers benefit from ABTA's assistance and Code of Conduct
- VAT on Tour Operator's Margins (TOMS)

For groups travelling by air

- Return air travel by charter or scheduled flights from London (regional airport quotes on request).
- Return overseas coach transfers
- Free places for Party Leaders (1:10 full fare paying passengers)
- Local taxes, airport taxes and security levies
- The air holidays and flights shown are provided by PGL Air Travel Ltd and are ATOL protected by the CAA (ATOL no.4630)

What is extra?

- Coach travel to/from UK airport for flight groups
- Entrance fees for excursions
- Meals en route to the centre
- Pupils' spending money
- Passport fees
- Western routes and other alternative ferry crossings (subject to availability)
- Activities at Château de Grande Romaine (£15 per person per session)



*Except at Château de Grande Romaine. The prices we provide are in £ per person based on a minimum group size of 35 full fare paying passengers for Château du Tertre and Château de Grande Romaine, and 40 for Le Pré Catelan. Supplements may apply if your party does not meet our minimum group size per coach.



How to book

Step 1

Contact us for a quote

Call us on **0333 321 2116** for a competitive quote and to discuss your requirements. Alternatively you can visit **www.pgl.co.uk/quote** for an online quote and we'll contact you with prices and availability when it's convenient for you.

Step 2

Make a no-obligation provisional booking

Call us on **0333 321 2116** to make a NO-OBLIGATION provisional booking. We will reserve your space and send you a booking form. You will then be emailed a link to your booking details on MyPGL. This is a secure, password-protected section of our site where you can view your booking information and download useful forms and promotional material.

Step 3

Confirm the booking

Send us your initial deposits (see opposite). The deposit is non-refundable, however, it can be transferred to another party member if a replacement is found.

... And we take care of the rest!

Your booking arrangements will be looked after personally by a member of our experienced Customer Support Team.



Payment Details

We require a small deposit to confirm your booking. An interim payment is then required 8 weeks after this initial deposit is made.

Deposits and interim payments for courses in the UK:

Duration of Course	Initial Deposit	Interim Payment
Fri – Sun	£30 + VAT	£40 + VAT
Fri – Mon	£30 + VAT	£40 + VAT
Mon – Wed	£30 + VAT	£40 + VAT
Wed – Fri	£30 + VAT	£40 + VAT
Mon – Fri	£45 + VAT	£65 + VAT

Deposits and interim payments for courses in France:

Method of Travel	Initial Deposit	Interim Payment
By Coach	£60	£70
By Air	£125	£125

All amounts are payable per paying passenger

Final Balance and Travel

The final balance is then payable 8 weeks prior to departure. As soon as we have received your final balance and party information, we will forward your final travel details and itinerary.



“ I enjoyed it all. From the view from our rooms to the food in the dining room. The energetic staff, challenging activities old and new. It was a great experience for the children and provided them with a lifetime of memories. ”

Links Primary School





Terms & conditions

Please take the time to read the following conditions carefully.

They are the basis for the contract between us and will assist you with your future plans.

1. Contract

For bookings to UK centres and to overseas centres by coach, the contract is with PGL Travel Ltd, ABTA bonded member V2683. For air groups the contract is with PGL Air Travel Ltd which is protected by the Civil Aviation Authority under ATOL 4630. The registered office for both companies is at Alton Court, Penyard Lane, Ross-on-Wye, Herefordshire, HR9 5GL.

PGL Travel Ltd is a Member of ABTA with membership number V2683. ABTA and ABTA Members help holidaymakers to get the most from their travel and assist them when things do not go according to plan. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. For further information about ABTA, the Code of Conduct and the arbitration scheme available to you if you have a complaint, contact ABTA, 30 Park Street, London, SE1 9EQ Tel: 020 3117 0500 or www.abta.com

A contract will only exist when we have received the required deposit and have acknowledged receipt of your completed form by the issue of our booking confirmation. The person signing the booking form accepts the following conditions on behalf of all party members and will be our sole point of contact for correspondence. The contract between us is governed by the Law of England and Wales and any dispute will be dealt with under the exclusive jurisdiction of the Courts of England and Wales, except if you live in Scotland, when you may choose to have the contract governed by the laws of Scotland, and any dispute dealt with in the Scottish Courts.

2. Financial Security

For bookings to UK centres and to overseas centres by coach, PGL Travel Ltd holds a bond with ABTA. This arrangement means your money will be refunded or you will be brought back to the UK (where your contracted arrangements include return travel to the UK) if already abroad in the unlikely event of our being unable to provide your holiday due to our insolvency. PGL Air Travel Limited holds an Air Travel Organiser's Licence issued by the Civil Aviation Authority (CAA) (ATOL number 4630). This means the bookings inclusive of air travel are ATOL protected. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). For further information, visit the ATOL website at www.atol.org.uk

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card

issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

3. Deposits

Before a booking can be considered firm, the Party Leader must sign our booking form and forward the initial deposit for each paying member of the party. This deposit is not refundable, unless under the terms of our insurance cover. Please make cheques payable to PGL Travel Ltd. or PGL Air Travel Ltd, if travelling by air. For UK schools and groups, insurance cover is included and commences when the deposit payment is received, unless otherwise advised on your provisional booking. Insurance cover can be arranged for non-UK schools and groups at a supplement.

4. Payment

We require an interim payment to be paid not more than 8 weeks after the due date of the initial deposit. The final balance must be settled no later than 8 weeks prior to your departure or by return of post where receipt of invoice is within 8 weeks. If interim payments or final balances are not received by the due date, the company reserves the right to make an administrative charge of up to £10 per person. In the event that payments are longer than 14 days overdue, this will be a breach of the contract between us, entitling us to treat the booking as cancelled by you. In these circumstances, the contract between us will remain in force until you receive our written advice and cancellation invoice.

5. Cancellation

In the event of cancellation by a paying member more than 8 weeks before your course, the deposit and any interim payments may be transferred to a substitute member. However, if this is not possible, then the deposit and interim payment will be retained by us. For cancellations made less than 8 weeks prior to your course, the payments made may be transferred to a substitute member but we reserve the right to charge an administration fee of £25, plus any direct costs incurred. For air tours, cancellation charges may apply in accordance with section 7 and the individual airline policy. However, if a transfer is not possible, please write to us immediately giving full details. The cancellation will be subject to the following charges:

- 56-29 days before your course: 60%
- 28-15 days before your course: 80%
- 14 days or less before your course: 100%

The date of effective cancellation is calculated on the day of receipt of written advice. If any cancellation brings the number of pupils below the minimum number required to qualify for a particular price, then the price will be adjusted accordingly. Please note that cancellation charges may be reclaimed, via insurance, provided that the cancellation occurs within the terms of the policy – e.g. necessary cancellation due to injury or illness of the party member or parent or parental redundancy, etc.

6. Price Information

Our prices are provided in good faith, based on the current academic year. If amendments to term dates result in changes to peak dates in 2019, we reserve the right to amend our price bands. The exchange rate used for overseas courses and quoted below was published in The Financial Times on 30 May 2018, £1 = 1.1391 Euros. All prices for UK courses and overseas trips by coach are guaranteed against any surcharge, except changes in the rate of VAT, subject to payments

being received by the due dates. If payments are not received by the due dates, your course may be subject to surcharges on currency, unforeseen increases in transportation costs and seaport charges, in addition to any surcharges resulting from governmental action. For tours by air, prices and flight details (if information has been released by airlines) will be advised at the time of making a provisional booking, but are subject to a surcharge on the following items: currency, government action, VAT, enforced increases in labour costs, aircraft fuel, overlying charges, airport charges and increases in air fares.

In all cases where a surcharge is applicable we will absorb an amount equal to 2% of the tour price, excluding any insurance premium, amendment fees and changes in VAT. Only amounts in excess of 2% will be surcharged with a £1 per person administration charge. If this means paying more than 10% of the course price you will be entitled to cancel the course plus a full refund of all money paid (minus insurance premiums and any amendment fees incurred). Should you wish to cancel because of this, you must exercise your right to do so within 14 days from the issue date printed on the surcharge advice. You will be notified up to 30 days prior to departure if a surcharge is due on your course.

We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy. Should the price of your course go down due to the changes mentioned above, by more than 2% of your course cost, then any refund due will be paid to you. However, please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

7. Alterations & Amendments By You

Should you wish to make any changes to your confirmed booking, you must notify us in writing as soon as possible. Where we can meet your request, a fee of £25 per amendment will be payable together with any costs incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers in making the change.

- a) On courses by coach, additions to your party are usually possible at any time right up to the day prior to travel. However you must always check with us first by telephoning 0333 321 2116. If any addition is made within 8 weeks of departure we reserve the right to charge an administration fee of £25 per amendment.
- b) For courses by air it is the Party Leader's responsibility to ensure that all names are given in full and exactly as shown on the individuals' passport. This information is often required at an early stage of booking and some airlines may not permit name changes. Most however will treat name changes as cancellations and charge accordingly. We will pass these charges on to you. Once tickets have been issued or in the case of low cost carriers once names have been received, airlines will usually charge the full cost of the flight if a name is changed. If your final balance is overdue at the time of requesting this change this also must be paid in full before the change can be made.

8. If We Are Forced To Change Things

The arrangements announced in this brochure or price list or website or when quoted to you are given in good faith. Occasionally we have to make changes and we reserve the right to do so at any time. Most changes will be minor and all will be advised at the

earliest possible date. In the unlikely event of it proving necessary to alter significantly or cancel your course, we will offer a suitable alternative if available or 100% refund (within 14 clear days) if we are not able, in our opinion, to offer an alternative that is sufficiently comparable.

Compensation will be paid as below, per full fare paying passenger, if we have to make a major change to your course within eight weeks of commencement, unless the change is due to circumstances beyond our reasonable control, including but not limited to war, the threat of war, riot, civil strife, actual or threatened terrorist activity, act of God, industrial dispute, governmental action, epidemic, disease, adverse weather or natural or nuclear disaster:

- 56-29 days: 10% of course price per person
- 28-15 days: 15% of course price per person
- 14 days or less: 25% of course price per person

9. Travel Tickets & Vouchers

These are valid in conjunction with the particular travel arrangements booked and the route specified. No refund can be made for lost, mislaid, unused, undorsed or expired tickets, coupons or vouchers. Any details given are provisional and do not commit any airline mentioned to providing a service.

10. Liability

We will only accept responsibility for any personal illness, injury or death which results from the negligent (as the word is understood in English law) acts or omissions of any servant or agent, or any supplier working on our behalf in the provision of services or facilities to you and whilst acting within the scope of their employment. We will also accept responsibility for those elements of the course arrangements which are under our direct control and for the acts and/or omissions of our employees, agents, sub-contractors and suppliers. We can only be liable for the provision of special requests where we have confirmed their availability in writing beforehand.

Please note, however, that we do not accept liability for any air or sea carriers whose individual conditions of carriage apply and are often subject to international agreements.

We cannot be held responsible for the loss of enjoyment or additional expenses due to delays or changes in any travel arrangements or other services which are caused by circumstances amounting to force majeure such as war, the threat of war, riot, civil strife, industrial dispute, actual or threatened terrorist activity, act of God, governmental action, epidemic, disease, adverse weather or natural or nuclear disaster. Our liability in all cases (except those involving illness, injury or death) is limited to 50% of the invoiced tour value per passenger in addition to a full refund.

We cannot be held responsible for the failure or inability of any equipment or computer programme to recognise or correctly to interpret or process any data as the true or correct date, or to continue to function correctly beyond that date.

Should you or any member of your party have the misfortune to suffer illness, injury or death during the period of your course arising out of an activity which does not form part of the arrangements made by us, we shall, where appropriate, give you every help that we can by way of initial assistance, including initial legal costs associated therewith, up to a maximum value of £5,000 per booking form. You must request such assistance within 90 days from the date of the misadventure and in the event of there being a successful claim for costs against a third party or there being suitable insurance policies in force, the costs incurred by us shall be recoverable from you.

11. Complaints Procedure

If there is any problem with your course, we want to be the first to hear about it. It is essential that you contact your centre manager as soon as possible so that we can try to rectify the situation on the spot. In the unlikely event that the matter remains unresolved, please write to us immediately on your return and we will do our utmost to find a satisfactory solution. Notice in writing of any claim or dispute must be received by us within 28 days of the date on which the course ended. If any dispute on a course booked with PGL Travel Limited cannot be amicably settled, it may be possible to refer it to arbitration under a special scheme arranged by the Institute of Arbitration in conjunction with the Association of British Travel Agents. This scheme provides for a simple and inexpensive method of arbitration on documents alone, with a restricted liability on a customer in respect of costs. The scheme does not apply to claims for an amount greater than £5,000 per person. There is also a limit of £25,000 per booking form. Neither does it apply to claims which are solely or mainly in respect of physical injury or illness or the consequences of such injury or illness, except for small compensation claims for minor injury or illness subject to a limit of £1,000 per person. Application for arbitration must be made within 9 months of return from the tour. Further details can be supplied by ABTA on request.

12. Personal Property

Your personal property, including baggage, is your own responsibility at all times, unless any loss or damage is due to our negligence or failure to carry out our responsibility.

13. Supervision

Teachers and/or other adults accompanying the party agree to act 'in loco parentis' at all times and will adequately supervise all members of the party. Where applicable, this responsibility is delegated to PGL centre staff e.g. for activity sessions. It is the Party Leader's responsibility to ensure that:

- No group member under 18 consumes alcoholic beverages.
- No student smokes on coaches, in any accommodation, in any smoke free places or behaves in any other way which may cause a fire hazard.
- All party members wear the lap belts provided for all journeys by coach. (Not always applicable to coaches sourced overseas)
- No student breaks a UK or local law.

These matters must be discussed with pupils prior to your course. If further details are required, please see our online UK or overseas Centres 'Code of Practice' which includes our 'Code of Conduct' as well as a clarification of responsibilities for the supervision of visiting groups.

14. Travel Arrangements

Length of Course In brochure descriptions, PGL considers Day 1 as the day of arrival at UK centres and the day of departure from the UK port/airport for overseas courses. The final day is the departure day from UK centres and the arrival back at UK port/airport for overseas courses. For schools which have a long journey to and from the UK centre, port or airport, such as schools from the North of England, Scotland and Northern Ireland, the actual number of days involved overall may be greater than the advertised tour length.

Coach Travel For overseas courses, return coach travel from school to centre is included for groups subject to minimum numbers. Coach travel is an optional extra for UK courses. We use reliable operators offering modern, comfortable coaches with excellent back-up and breakdown cover. Our coach contract for all tour departures stipulates post 2009 vehicles in compliance with strict UK and EU Coaching Regulations including R66 roll-over protection. Coaches used on transfers to airports or UK centres are contracted to be no more than 10 years old. Please note the following details:

- Use of coach: At overseas centres your coach

- is available to carry out your own choice of local visits and excursions, subject to EU drivers' hours regulations. Please note, groups will be unable to use their coach on the afternoon of arrival in resort or on the morning of the day of departure from centre.
- Drivers' hours: All itineraries are agreed with coach companies prior to departure and adhere to strict EU driving regulations. All British coaches we use must be fitted with a tachograph to monitor driver hours.
 - Seat Belts in Coaches: By law, all British coaches transporting young people under 16 years of age are required to be fitted with lap belts. Coaches contracted by PGL will conform to this requirement. The Party Leader and other accompanying adults are responsible for ensuring that the lap belts are worn at all times during coach travel. Please note that coaches hired locally on the Continent are not yet subject to the same legislation.
 - Cross-Channel Arrangements: All cross-Channel arrangements are based on short-sea car ferry services or the Eurotunnel service (if requested) and are subject to availability. Unless instructed otherwise, we will book the most convenient crossing available for your group.

Air Travel

Flights booked may be operated by either a charter or scheduled service of a major airline. Flights will be in economy class. All overseas transfers are included; however transfers from school to a UK airport are not included but we will be happy to provide a competitive quote. Please note that: In accordance with EU Directive (EC) No. 2111/2005, Article 9, we are required to bring to your attention the existence of a 'Community List' which contains details on air carriers that are subject to an operating ban within the EU Community. Please refer to http://ec.europa.eu/transport/air-ban/list_en.htm In accordance with EU Regulations we are required to advise you of the carrier or, if the carrier is not known, the likely carrier that will operate your flight at the time of booking. Where we are only able to inform you of the likely carrier at the time of booking, we shall inform you of the identity of the actual carrier as soon as we become aware of this.

The UK departure airport, overseas arrival airport, carrier and flight timings shown in this brochure, on our website or in any other promotional material and detailed on your Booking Confirmation are for guidance only and are subject to alteration and confirmation. The latest route, timings and carrier will be shown on your tickets which will be despatched to you approximately two weeks before departure.

You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct route, flight times and carrier. It is possible that UK departure airport, overseas arrival airport, carrier and/or flight times may be changed even after tickets have been despatched – we will contact you as soon as possible if this occurs. Any change in UK departure airport, overseas arrival airport, the identity of the carrier, flight timings, and/or aircraft type (if given) will not entitle you to cancel or change other arrangements without paying our normal charges except where specified in these conditions. If your flight is cancelled or delayed, your flight ticket is downgraded or boarding is denied by your airline in circumstances which would entitle you to claim compensation and/or another remedy from the airline under EC Regulation No 261/2004 – the Denied Boarding Regulations 2004, you must pursue the airline for any compensation due to you. All sums you receive or are entitled to receive from the airline concerned by virtue of these Regulations represent the full amount of your entitlement to compensation or any other payment arising from such cancellation, delay, downgrading or denied boarding. This includes any disappointment, distress, inconvenience or effect on any other arrangements. The fact a delay may entitle you to cancel your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction

with your flight. We have no liability to make any payment to you in relation to the Denied Boarding Regulations or in respect of any flight cancellation or delay, downgrading of any flight ticket or denial of any boarding as the full amount of your entitlement to any compensation or other payment (as dealt with above) is covered by the airline's obligations under the Denied Boarding Regulations. If, for any reason, you do not claim against the airline and make a claim for compensation or any other sum from us, you must, at the time of payment of any compensation or other sum to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment.

Groups Travelling from Outside Mainland Britain

For parties from Northern Ireland and other offshore locations, inclusive arrangements start at the appropriate UK mainland port/airport. If the tour starts at a port/airport other than in the UK, a supplement may be payable for additional transport arrangements.

Timings and Itineraries All itineraries, journey times, timings of ferry crossings/routes specified are given as guidance only and may be subject to change upon final confirmation.

Excursions Please note that excursions are an optional extra on UK courses unless specifically included in your itinerary. Excursions are an integral part of the course at some overseas centres. An information pack about your overseas centre containing detailed information on all places of interest will be sent after confirmation of your booking. All you need to do is select the local visits and excursions you would like to make and we will contact each place of interest on your behalf. There is no administrative charge whatsoever for this service. Entrance fees to places of interest are payable in local currency by you on arrival at that visit unless otherwise stated. Where payment has been made in advance by PGL on your behalf for a visit, guided visit or excursion, we cannot refund any monies to the group for non-attendance or cancellation of the visit. The prices we provide for visits and excursions are correct at the time of printing and we cannot accept responsibility for price changes without notification prior to departure. All visits and excursions to places of interest are subject to availability. Where a visit is not possible, every effort will be made to find an alternative. Visits are made on the terms and conditions advertised by the place of interest for which PGL can accept no liability, unless payment is made by ourselves as an integral part of your course. Please note that your chosen itinerary is subject to EU drivers' hours regulations.

15. Passports & Visas

The Party Leader is entirely responsible for the completion of passport formalities and other personal arrangements which may be necessary such as visas for non-British citizens.

Collective & Individual Passports For information concerning individual and collective passports please visit the Home Office Identity and Passport Service website <http://www.ips.gov.uk/passport>

The destinations featured in this brochure do not currently require British citizens to hold a visa. Non-British passport holders are advised to check with the relevant Consulate/s with regard to individual visa requirements. Collective Passports for pupils aged 17 years or under are currently accepted by all the countries we visit. The FCO website also has advice on the strict rules regarding bringing food and animal products back into the UK – see www.direct.gov.uk/dontbringmeback for more details.

16. Health Matters

The Party Leader signing the Booking Form is entirely responsible for passing on any health requirement information to other party members. Party Leaders may wish to refer to the Department of Health leaflet T7.1 'Health Advice for Travellers' which offers health information for all destinations. Copies are available from Post Offices nationwide. Although PGL's extensive insurance covers the cost of emergency medical

treatment abroad, we would still recommend that all party members travelling within the EU have a valid EHIC.

17. Final Party Information

Final Party Information forms need to be returned to PGL 8 weeks prior to travel. It is important that we receive these on time in order for us to ensure your final invoice is correct and all the elements of your trip can be reconfirmed. The Company reserves the right to make an administrative charge of up to £15 per person should final details forms not be received within these deadlines.

18. Special Requests

Any special requests must be clearly notified to us in writing. We do our best to meet any special requests made by you and ensure that these are forwarded to the appropriate persons. We cannot guarantee, however, that special requests will be fulfilled and failure to do so does not constitute a breach of contract. Special requests will only be held to form part of the contract between you and the Company when they have been confirmed in writing to be guaranteed by the Company.

19. Ages & Additional Adults

- Prices are valid for pupils in full time education, aged up to 18 years on the day of departure unless otherwise specified. Pupils in full time education aged over 18 may be required to pay a small supplement. Details of supplements are available on request.
- Accompanying adults over and above the free place allowance may join the course at a supplementary charge, subject to availability of accommodation.
- PGL reserves the right to re-cost the course if more than 30% of the party is aged 21 years and over.

20. Additional Requirements

We are continually working to enable all young people to enjoy the many benefits of our courses and tours. If members of your party have additional requirements, relating for example to disability, culture, diet etc, please provide full details at the time of booking. We will be pleased to undertake a fair assessment of service provision and identify appropriate resources with reference to such considerations as access, successful participation and health and safety.

21. Data Protection and GDPR

We are committed to protecting and respecting your privacy. Please read our Privacy Statement, a copy of which can be found at www.pgl.co.uk/privacy. This privacy statement explains what personal data we collect about you, how and why we use it, who we disclose it to, and how we protect your privacy.

22. VAT

We can only issue a VAT invoice for courses at our UK centres. Courses overseas fall within the Tour Operators Margin Scheme (TOMS), and therefore it is not possible to issue a VAT invoice.

23. Photography

We occasionally take pictures/video for PGL promotional purposes, including, (but not limited to) online, printed material and press releases. If any member of your group wishes NOT to appear in any such photography/video please let us know in writing prior to your course, and once at centre ensure that the PGL Group Leader with you is also made aware of any such restrictions.

24. Marketing

PGL may use your written feedback in promotional materials whether it reaches us in letters or on our feedback forms. If you do not wish to be quoted, please could you inform us on any written material you send us.

25. Brochure Information

The information contained in this brochure is accurate and correct as far as can be reasonably ascertained on the publication date, June 2018. If we ascertain ourselves or are notified of any subsequent changes to the details contained herein, we will advise you as soon as is reasonably possible.



We are PGL

Giving young people the freedom to be the best they can be.
Inspiring confidence to realise potential.
Taking the classroom outside for a learning experience like no other.

Creating life-enriching adventures since 1957.

Celebrating success for over 60 years.

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